

MacBook Setup Guide

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MacBook Docking Station Setup Guide

MacBook Docking Station Dual Display Guide

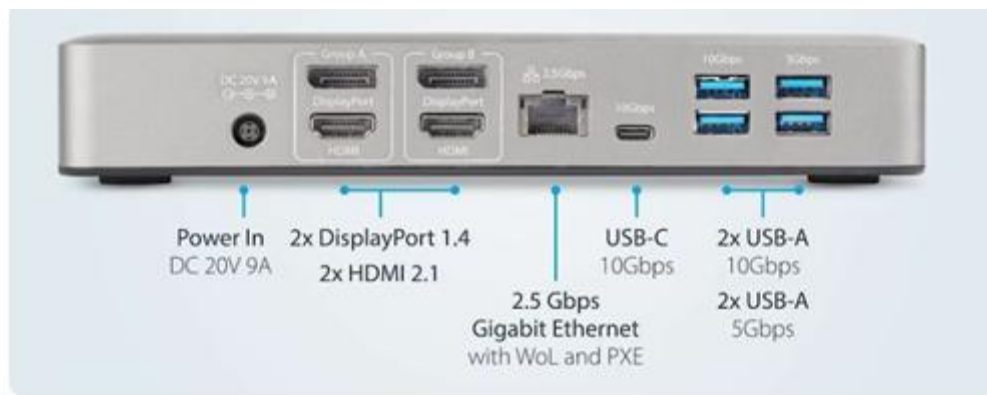
How to Set Up Your Docking Station for Dual Display



Review the numbered list below for an explanation of each available port or connection on your dock.

Please note that not all connections are required for getting started at home.

1. **SD Card Reader:** Allows you to insert an SD card for file transfers.
2. **MicroSD Card Reader:** Allows you to insert smaller memory cards commonly found in mobile devices.
3. **USB-A (10 Gbps):** A high-speed USB port for connecting devices such as external drives or accessories.
4. **USB-A (Charging):** A standard USB port that can also charge small devices.
5. **Audio Port (3.5 mm):** Connects a headset, speakers or a microphone.
6. **Thunderbolt 4 Port:** Connects your laptop to the docking station and provides power to charge your laptop.
7. **Power Button:** Turns the docking station on and off.
8. **Security Lock Slot:** Secures the dock with a compatible locking cable.



9. **Power Input:** Connect the power adapter to your docking station here.
10. **DisplayPort(s):** Connects monitors and provides high-quality video.
11. **HDMI Port(s):** Connects monitors.
12. **Ethernet Port:** Provides a wired connection to your network.
13. **USB-C (10 Gbps):** Connects modern accessories requiring faster speeds.
14. **USB-A Ports:** Connects accessories such as a keyboard, mouse, headset or other USB device.



Audio Port



DisplayPort



HDMI



USB-C/Thunderbolt



USB-A



Ethernet Port



Power

MacBook Docking Station Triple Display Guide

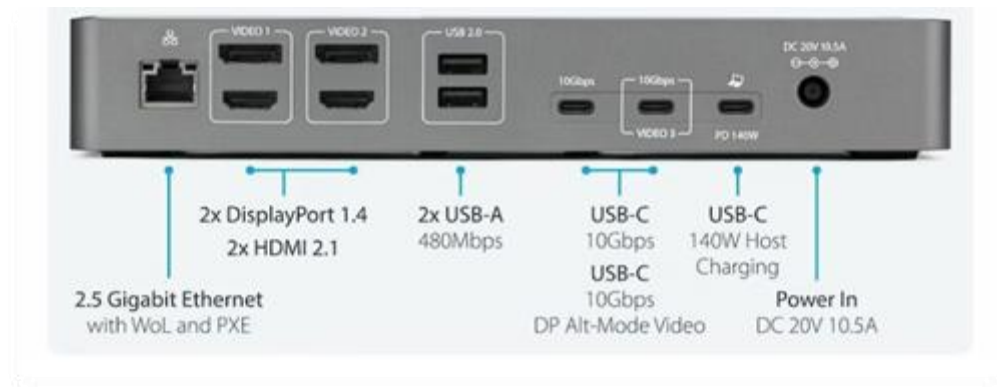
How to Set Up Your Docking Station for Triple Display



Review the numbered list below for an explanation of each available port or connection on your dock.

Please note that not all connections are required for getting started at home

1. **USB-A (5 Gbps):** Connects accessories such as a keyboard, mouse or external devices.
2. **USB-A (Charging):** Provides power for charging smaller devices.
3. **USB-C (5 Gbps, 18W Charging):** Connects modern accessories and supports charging for compatible devices.
4. **Audio Port (3.5 mm):** Connects a headset, speakers or a microphone.
5. **Power Button:** Turns the docking station on and off.
6. **Security Lock Slot:** Secures the docking station with a lock.



7. **Ethernet Port (2.5Gbps)**: Provides a wired network connection for better performance.
8. **Display Outputs (HDMI/DisplayPort)**: Connects monitors.
9. **USB-A (Rear Ports)**: Additional ports for accessories.
10. **USB-C (10Gbps)**: Provides a high-speed connection for modern accessories.
11. **USB-C (Host Connection)**: Connects the docking station to your laptop and provides charging.
12. **Power Input**: Connect the docking station power adapter here.



macOS New Device Enrollment and Registration Guide

Device Enrollment and Registration

Before You Begin

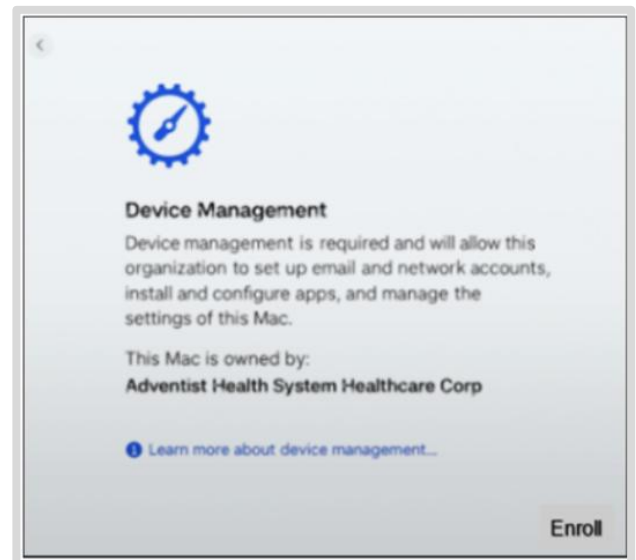
Most apps and settings install within the first two hours, when your device is powered on, actively used and not in screen lock or sleep mode, and connected to a stable internet connection. In some cases, a few items may take up to 24 hours to finish installing.

Device Enrollment and Registration Steps

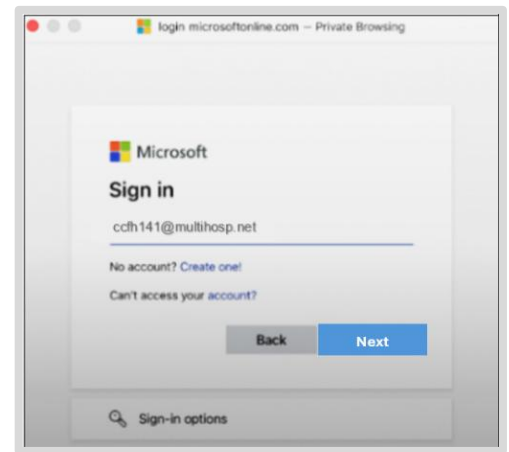
- Step 1: Device Enrollment
-
- Step 3: Application Setup

STEP 1: Enroll Your New macOS Device

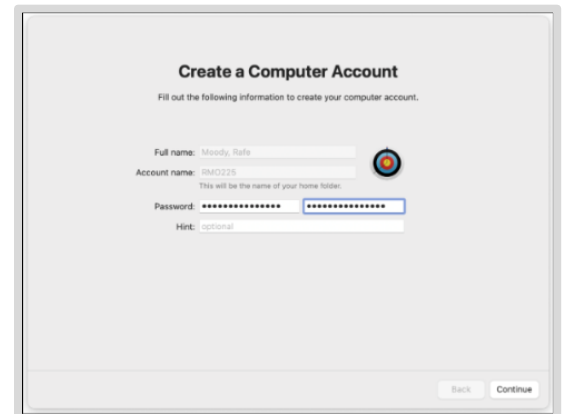
1. On the macOS device, select your Wi-Fi network from the top right menu or connect a network cable to proceed.
2. You will see the prompt **Your Mac is activated**, then your device will automatically restart after one minute.
3. After the restart, select **Country or Region**
4. Select **United States**, then click **Continue**.
5. At the **Accessibility** screen, click **Not Now**.
6. If necessary, select an available Wi-Fi network, then click **Continue**.
7. At the **Device Management** screen, click **Enroll**.



8. When prompted, enter your email address.
9. Click **Next**.



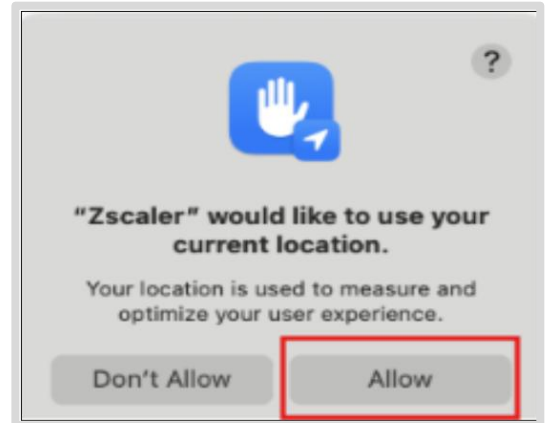
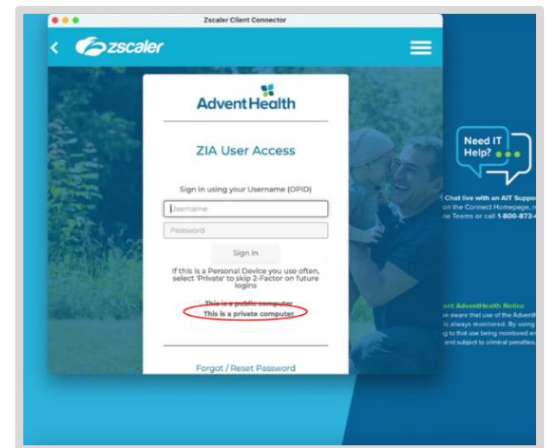
10. Select **This is a private computer**.
11. Enter your Active Directory username (OpID) and password, then click **Sign in**.
12. Complete two-factor authentication.
13. Intune apps and policies will begin installing. Your device will automatically advance to the next screen once installation is complete.
14. Intune will automatically pull your username. Enter your AdventHealth password.
15. Click **Continue**.



16. Check the box to **Enable Location Services on this Mac**.
17. Click **Continue**.
18. Set up Touch ID, if preferred, then click **Continue**.
19. Your device is now enrolled. Click **Get Started** on the Welcome Screen.

20. **Important:** Log in to Zscaler before attempting any other tasks, or your internet access will be blocked.

- a. Connect to the corporate wireless **AHEntP**, if possible, then open Zscaler and sign in using your OpID and password. If you are not on AHEntP, you will need to complete two-factor authentication again.
- b. When prompted, click **Allow** to provide Zscaler access to your location.



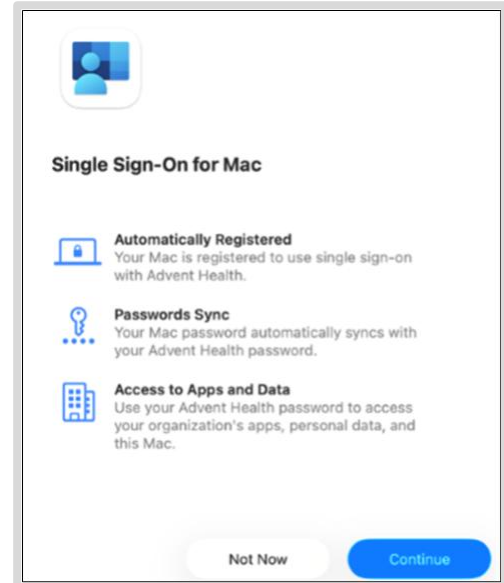
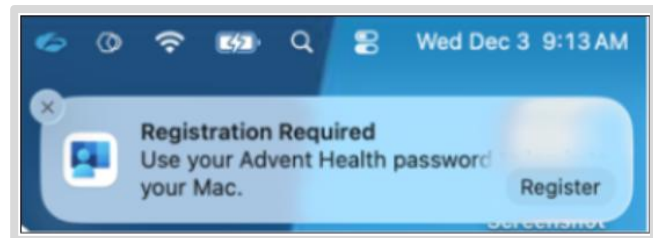
Intune enrollment is complete. You may use your device as normal.

STEP 2: Platform Registration

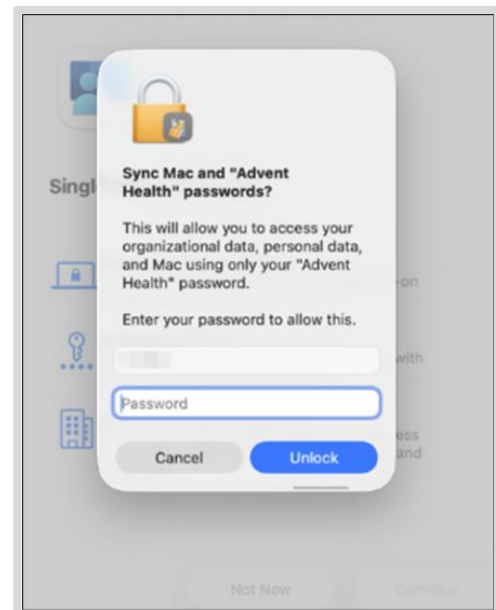
1. When prompted, click **Register**.

NOTE: If the **Registration Required** prompt does not appear, wait 10–15 minutes, then restart your macOS device.

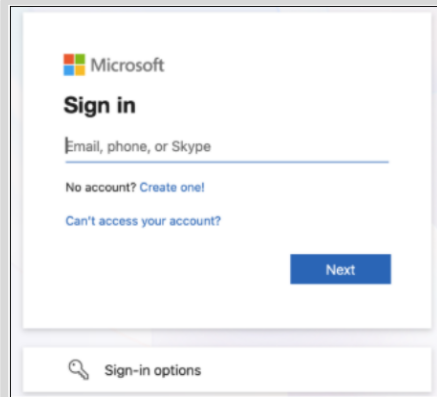
2. At **Single Sign-On for Mac**, click **Continue**.



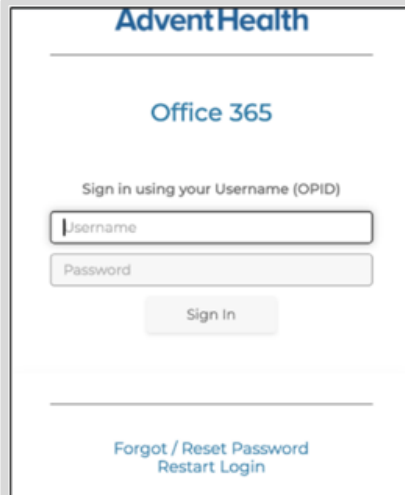
3. At **Sync Mac and AdventHealth passwords**, enter your AdventHealth password then click **Unlock**.



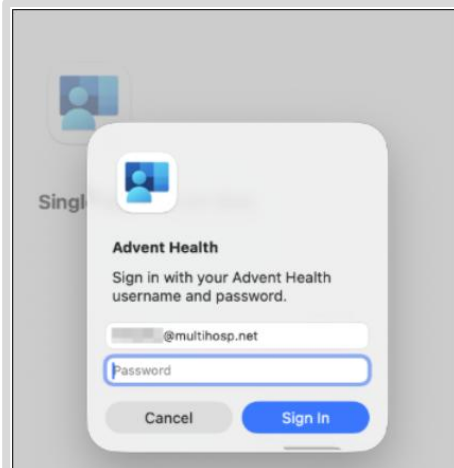
4. Enter your AdventHealth email address and click **Next**.

A screenshot of the Microsoft sign-in page. At the top is the Microsoft logo. Below it is the heading "Sign in". There is a text input field labeled "Email, phone, or Skype". Below the field are two links: "No account? Create one!" and "Can't access your account?". A blue "Next" button is on the right. At the bottom, there is a "Sign-in options" section with a magnifying glass icon.

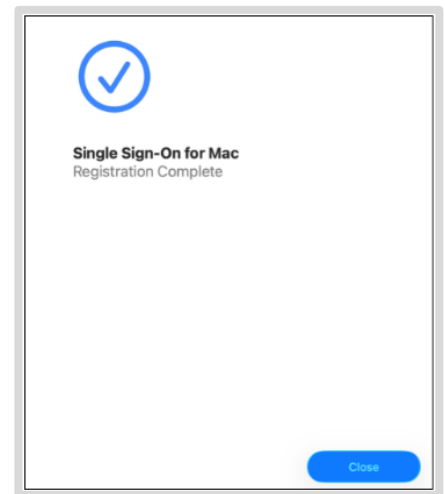
5. Enter your OpID and password.

A screenshot of the AdventHealth Office 365 sign-in page. The header shows the "AdventHealth" logo and "Office 365". Below is the text "Sign in using your Username (OpID)". There are two input fields: "Username" and "Password". A "Sign In" button is below the fields. At the bottom, there is a link that says "Forgot / Reset Password Restart Login".

6. You should see your UPN auto populate. Enter your OpID password.

A screenshot of a mobile sign-in overlay for Advent Health. The overlay has a header with the "Advent Health" logo and the text "Sign in with your Advent Health username and password." Below this are two input fields: the first is pre-filled with "@multihosp.net" and the second is labeled "Password". At the bottom are "Cancel" and "Sign In" buttons. The background shows a blurred view of a person's profile.

7. At the **Single Sign-On for Mac Registration Complete** window, click **Close**.



STEP 3: Application Setup

Outlook Setup

1. Open Outlook from Applications or the macOS menu bar.
2. Enter your AdventHealth email address, then click **Continue**.
3. Sign in with your OpID and password, then complete two-factor authentication if you're not connected to **AHEntP**.
4. When prompted, allow access for **Calendar** and **Contacts**.
5. Outlook will finish setup and begin syncing your mail.

OneDrive Setup

1. Open OneDrive from Applications or the menu bar and sign in with your AdventHealth email address. Complete multi-factor authentication (MFA). If you are already signed in, skip to step 5.
2. Confirm the default folder location. Click **Next** through setup screens. **Do not change the folder location.**
3. Allow syncing when prompted, then click **OK**.
4. Finish setup. Click **Open OneDrive Folder** when ready.
5. Enable Backup:

- a. Click the OneDrive icon in the menu bar, then select **Preferences**, the **Backup** tab and **Manage Backup**.
- b. Select **Desktop** and/or **Documents**, then click **Start Backup**.
- c. Verify sync progress in OneDrive.

Need Support?

If you need assistance, contact **Remote Client Support** at **407-776-5929**. Remote Client Support is available Monday through Friday, 8 a.m. to 4 p.m. ET.

FAQ

FAQ

How long does setup take?

Setup typically takes 20 to 45 minutes, depending on your internet connection and the number of updates required. Some steps may take longer, and the device may restart more than once. This is normal.

Why does my device restart during setup?

Your device installs updates, security policies and required applications. Automatic restarts are expected and part of the setup process. Please allow the process to continue without powering off the device.

Do I need to be on an AdventHealth network to complete setup?

No. You can complete setup from:

- Your home Wi-Fi
- AdventHealth guest Wi-Fi
- A mobile hotspot

If you are on-site and connected by a network cable, some setup screens may be skipped automatically.

What credentials do I need to complete setup?

You will need:

- Your AdventHealth email address
- Your OpID and password
- Access to SecureAuth Authenticate for multi-factor authentication

If you have not received your OpID, contact your hiring manager.

Why am I prompted for SecureAuth during setup?

SecureAuth is required to verify your identity and protect your account. You can approve the login through the Authenticate app or by entering the 6-digit passcode.

What should I do if setup seems stuck or is taking a long time?

Some steps can take several minutes. If there is no progress for more than 30 minutes, contact Remote Client Support.

Who do I contact if I need help during setup?

If you need assistance, contact Remote Client Support at 407-776-5929. Remote Client Support is available Monday through Friday, 8 a.m. to 4 p.m. ET.