

# SecureAuth Installation

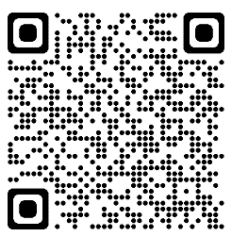
Securely access AdventHealth apps using your mobile device.

## Enrollment and Setup Instructions

### Before you begin: Download the SecureAuth Authenticate app.

- From your mobile device, scan the QR code below to **download the SecureAuth Authenticate app**.

iOS Devices



Android Devices



### Step 1: Enroll using your workstation's web browser.

- Navigate to <https://selfservice.adventhealth.com/> from a workstation on the AdventHealth Network.
- Select **Manage Devices for Multi-factor Authentication**.
- Verify your personal phone number and personal email is correct. If blank, add them, then click **Add Device**.
- Next, login again with your OpID and password.
- If prompted to enter a 2<sup>nd</sup> authentication method. Choose **SMS/Text** to send to your recently updated phone number.
- Enter the code received on your mobile device, then click **Submit**.
- Do not close your web browser, you will need it later during enrollment.

### Step 2: Configure the app from your mobile device.

- From your mobile device, open the SecureAuth Authenticate app.
- Next, **scan the unique QR code** provided to you in your web browser from Step 1. Do not close your browser.
- A new window will appear in the mobile app with a verification code. **Enter the verification code** in your browser.
- Finally, click **Enable** in your browser to finish registering your mobile device.

### Step 3: Using SecureAuth Authenticator on your mobile device.

- The app will display a 6-digit code that changes every 60 seconds and is required to login to many AdventHealth resources like the Hub, Microsoft 365, and more.
- You will most often see SecureAuth login prompts when accessing AdventHealth resources off network.
- Contact the AdventHealth Service Desk 24 hours a day at 1-800-873-4024 for SecureAuth help.