

# SecureAuth Installation

Securely access AdventHealth apps using your mobile device.

## Enrollment and Setup Instructions

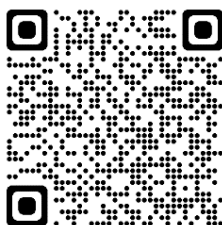
### Step 1: Enroll using your workstation's web browser.

- Navigate to <https://selfservice.adventhealth.com/> from a workstation or mobile device
- Select **Manage Devices for Multi-factor Authentication**.
- Verify your personal phone number and personal email is correct. If blank, add them, then click **Add Device**.
- Next, login again with your OPID and password.
- If prompted to enter a 2<sup>nd</sup> authentication method. Choose **SMS/Text** to send to your recently updated phone number.
- Enter the code received on your phone, then click **Submit**.
- Do not close your web browser, you will need it later on during enrollment.

### Step 2: Configure the app from your mobile device.

- From your mobile device, [scan the QR code below to download the SecureAuth Authenticate app](#).

iOS Devices



Android Devices



- Once downloaded, open the SecureAuth Authenticate app.
- At the bottom of the screen select **Other Pairing Options**
- Type in URL: **login.adventhealth.com** then click **Pair**
- **Login** with your OPID and new password
- Select **SMS/Text** or **Email** and enter the 6-digit registration code sent to you through your chosen delivery method.
- Your SecureAuth app is now registered.

### Step 3: Using SecureAuth Authenticator on your mobile device.

- The app will display a 6-digit code that changes every 60 seconds and is required to login to many AdventHealth resources like the Hub, Microsoft 365, and more.
- You will see a SecureAuth login prompt every time you launch AdventHealth Connect or AdventHealth applications in a new browser window from any device.
- Contact the AdventHealth Service Desk 24 hours a day at 1-800-873-4024 for SecureAuth help.