First Time Password Resets

A guide to resetting your AdventHealth password for the first time.

AdventHealth Self-Service First Time Password Resets

- 1. Navigate to https://selfservice.adventhealth.com/ from a workstation or mobile device
- 2. Enter your AdventHealth OPID (username) and temporary password, then click Sign In.
- 3. Click on **Change Password**.







- 4. Next you will choose your new password by populating the following fields:
 - Current/Temporary Password
 - New Password
 - Confirm Password
- 5. Please note that your new password must meet the following requirements:
 - At least 12 characters long
 - Should not contain any 3 identical consecutive characters
 - Contain at least 3 of these groups
 - o Upper Case
 - o Lower Case
 - o Number
 - Special (@ # \$. < + | & ! * % _ > ? : =)
- 6. When finished, click **Next** to complete your password reset. You will receive a confirmation window at this step and can close your browser when complete.
- 7. Should you encounter any issues setting your password for the first time, please contact the Service Desk at 1-800-873-4024.

