

What's Changing in IT?

Bond Clinic IT on Day 1

What's changing on July 1, 2025

Requesting IT Support

Current

Calling internal phone extension for Bond Clinic IT support



July 1

Contact **AIT Service Desk** or use **Self-Service site**; tickets go to Bond Clinic IT or AIT based on the issue.

NextGen EPM / EHR

Current

Using the current Bond Clinic **NextGen** instance



July 1

NextGen building a **new group** within the current instance to separate accounts after 7/1, **no change to user account for NextGen access**

Access to AdventHealth applications

Current

No access to AdventHealth applications



July 1

Bond Clinic PCs will have an **AH Connect** link to access **The Hub, Office 365**, and all Day 1 IT apps using an **AH OPID/Password**.

Productivity and Communications Tools

Current

Bond Clinic email using Outlook, limited MS Teams use, and local storage



July 1

Start using AH email in **Outlook**, full **Teams** access, and file storage with **OneDrive/SharePoint**

**Bond Clinic teams will continue using existing PCs on July 1.*

**Bond Clinic team members will retain access to all legacy email, files, until they are migrated to AH Outlook, SharePoint, etc.*

IT Transition Timeline



July 1, 2025

Day 1 go-live is **7/1/2025**

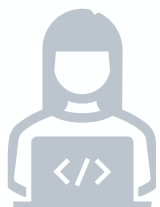
AdventHealth Connect, AIT Service Desk, HR / Benefits, Finance, Office 365, policies, learning management, and others



July '25 – March '26

Preparing for Epic go-live

IT build & testing, end user training, data conversion, and readiness activities to prepare for EMR go-live



April 1, 2026

EMR go-live is **4/1/2026**

Replace NextGen and third-party applications with the AdventHealth Epic suite of applications (clinical, revenue, imaging, lab, etc.)

April 1, 2026 and Beyond

