PROPELLED with PURPOSE

Bond Clinic Leadership Kickoff

May 12, 2025



Welcome

Dr. Panagiotis lakovidis

CEO, Bond Clinic



Welcome to AdventHealth

Christine Stewart

VP Regional COO, Corporate Services



Introduction of Speakers



Jennifer Snider

EVP CEO AHMG

AdventHealth
West Florida Division



VP, Regional COO

AdventHealth
Corporate Services



Deena DeThomas

VP, Associate CPO

AdventHealth West Florida

Division



Mike Crouch

Director, IT Strategic Clinical
Initiatives

AdventHealth
Corporate Services



Top Questions



What's Changing?



What Am I Supposed To Be Doing?



What is the Medical Group Name?



How Will I Get Paid?



What Technology Will I Now Use?



97,000+

Team Members

3,800+

Employed Physicians

8.8M+

Patient Interactions

54Hospitals



16
Home Health &



100+
Ambulatory Sites



681K+
Value-Based Lives





2.29M+
Total App Enrolled

1.13M+
Active Users

4.7App Star Rating

29.2M+
Annual Calls

Cultural Foundation

Preeminent, faith-based, consumer-focused clinical care.

Mission

Extending the Healing Ministry of Christ

Values

Quality & Service Excellence
Community Wellbeing
High Ethical Standards
Stewardship
Inclusiveness





Living our Service Standards

Propels us to deliver preeminent, faith-based, consumer-focused clinical care for the whole person

SAFE

I make safety my number one priority.

I protect privacy and confidentiality.

I keep my environment clean.

I follow dress code and wear my badge correctly.

LOVE ME

I treat others with uncommon compassion.

I nurture whole-person care.

I treat others with fairness and respect.

I listen and communicate using iCARE.

MAKE IT EASY

I help guests to their destination.

I speak highly of others to provide connected care.

I collaborate to create solutions, not excuses.

I innovate and continually seek ways to improve our work.

OWN IT

I am positive and aim to exceed all expectations.

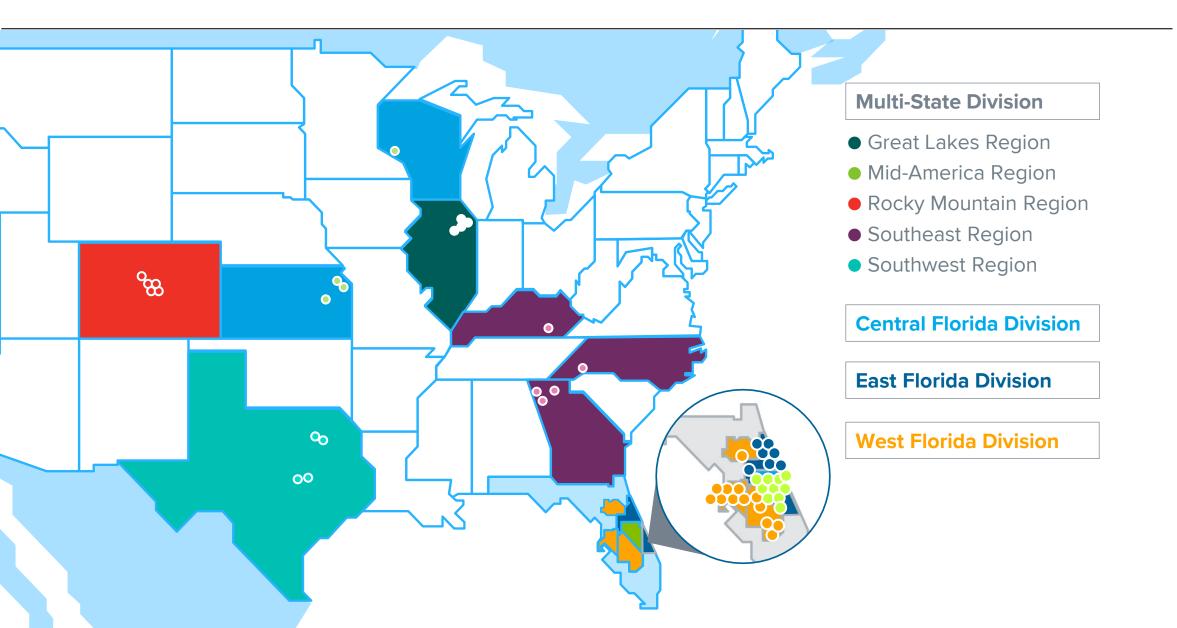
I follow through on commitments.

I use discretion with personal devices.

I recover service and restore trust using ACT.



AdventHealth Divisions



Welcome to WFD

Jennifer Snider
President/CEO AdventHealth Medical Group West













Jennifer Snider

President/CEO AHMG

AdventHealth West Florida Division

Flagler **Marion Volusia** 8 eminole B (33) Pasco Hillsborough Osceola Brevard 8 Неее Highlands (33)

West Florida Division

Network of Care

Legacy Hospitals through 2009









Zephyrhills

Sebring

Lake Placid

Wauchula

From UCH in 2010









Tampa

Connerton

Carrollwood

North Pinellas

Built in 2012



Wesley Chapel

From CHS in 2018











Dade City

Ocala

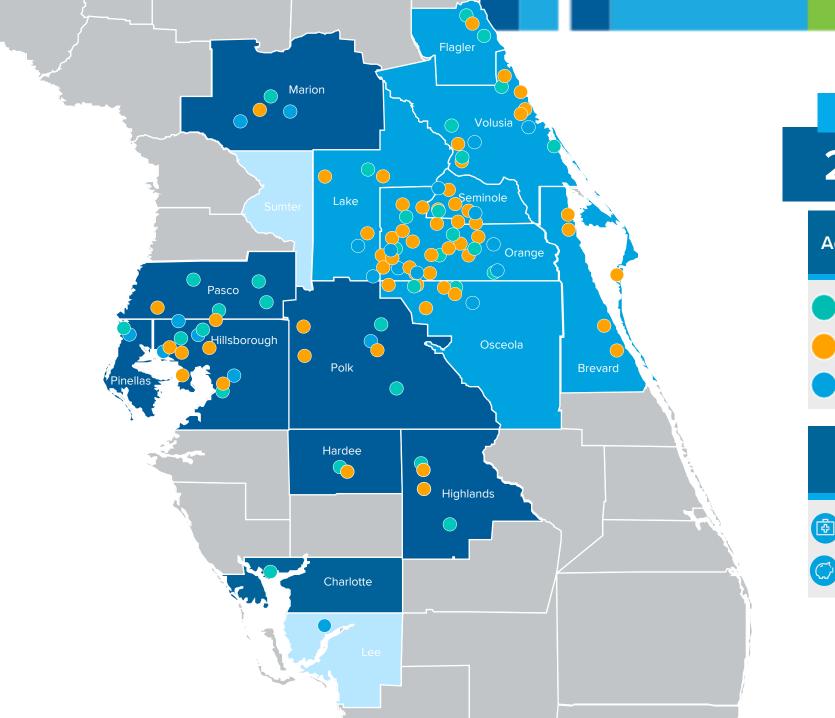
Heart of Florida

Lake Wales

Built 2024



Riverview



ADVENTHEALTH FLORIDA

2025 Snapshot

AdventHealth Florida 2025 Footprint

32 Hospitals

56 Urgent Care Centers

21 OSEDs

AdventHealth Florida 2024 Stats

5.1m+ Patient Interactions

\$1.4M Community Investment



West Florida Growth





AHMG and WFD Overview

AHMG Overview

- Multispecialty Medical Group
 - **440** Providers with **1400** staff employees
 - 100+ Locations (5 Large Centers)
 - Imaging (**5**)
 - Lab (**20**)
 - Physical Therapy Centers (38)
 - **40+** medical specialties
- 2024 Annual Revenue: ~\$172M

(%) AHMG WFD Specialties

- ✓ Acute Care
- ✓ Anesthesiology
- ✓ Adult Health & Medicine
- ✓ Bariatric
- ✓ Bariatric & General Surgery
- ✓ Breast Surgery
- ✓ Cardiovascular Disease
- ✓ Clinical Cardiac Electrophysiology
- ✓ Colon & Rectal Surgery
- ✓ Dermatology
- ✓ Diabetes & Endocrinology

- ✓ Dietician/ Nutrition
- ✓ Electrophysiology
- ✓ Endocrinology
- ✓ Family Medicine
- ✓ Gastroenterology
- ✓ General Surgery
- ✓ Internal & Palliative Medicine
- ✓ Interventional Cardiology
- ✓ Interventional Neuroradiology
- ✓ Maternal-Fetal Medicine
- ✓ Neurological Surgery

- ✓ Neurology
- ✓ Obstetrics & Gynecology
- ✓ Orthopedic & Spinal Surgery
- √ Otolaryngology
- ✓ Pediatrics
- ✓ Podiatrist
- ✓ Pulmonary Disease
- ✓ Rheumatology
- ✓ Speech Pathology
- ✓ Thoracic Surgery
- ✓ Urogynecology
- ✓ Urology
- √ Vascular Surgery
- ✓ Would Care



Foundation for Future Success

Patient Access

Strengthen the Model

Honor Legacy

Growth





Looking Ahead



Enhancing Systems and Technology



Growing Talent and Capabilities



Creating Consistency Through Standardization



Strengthening Collaboration Across Regions



WFD | Cabinet Structure



David OttatiPresident/CEO West Florida Division



Jennifer Wandersleben Regional CEO



Dima DidenkoDivision CFO



Robin McGuinness Chief Nursing Executive



Rajan Wadhawan, MD Chief Clinical Officer



Leilani Scott Chief People Officer



Christine Frederic Chief Strategy Officer



Lauren Key SEO Consumer Engagement



Jennifer Snider CEO AHMG

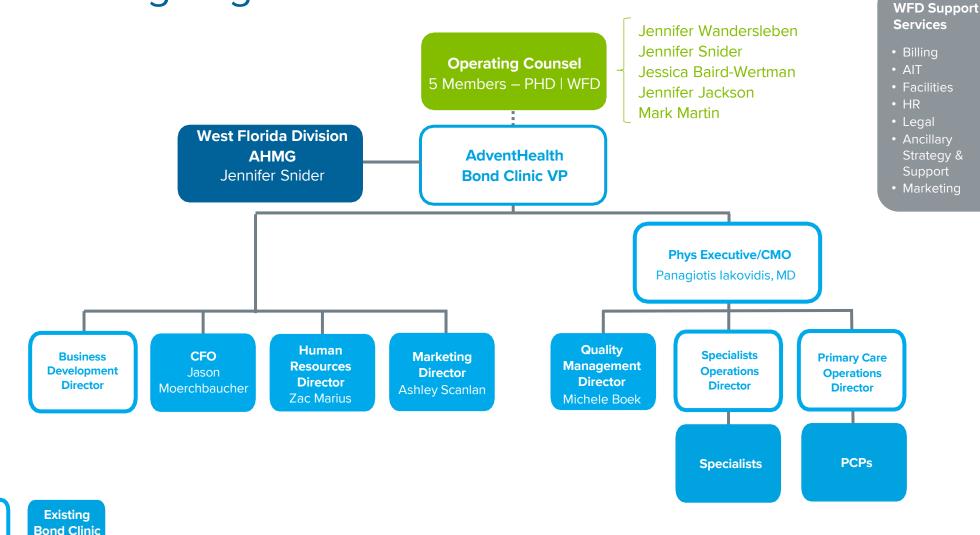


Contemplated AdventHealth Bond Clinic Post-Closing Organization Structure

New AH appointed

position

Position



PHD Support

PCP Contracting

& Compensation

Care Contracting

Ancillary Support:

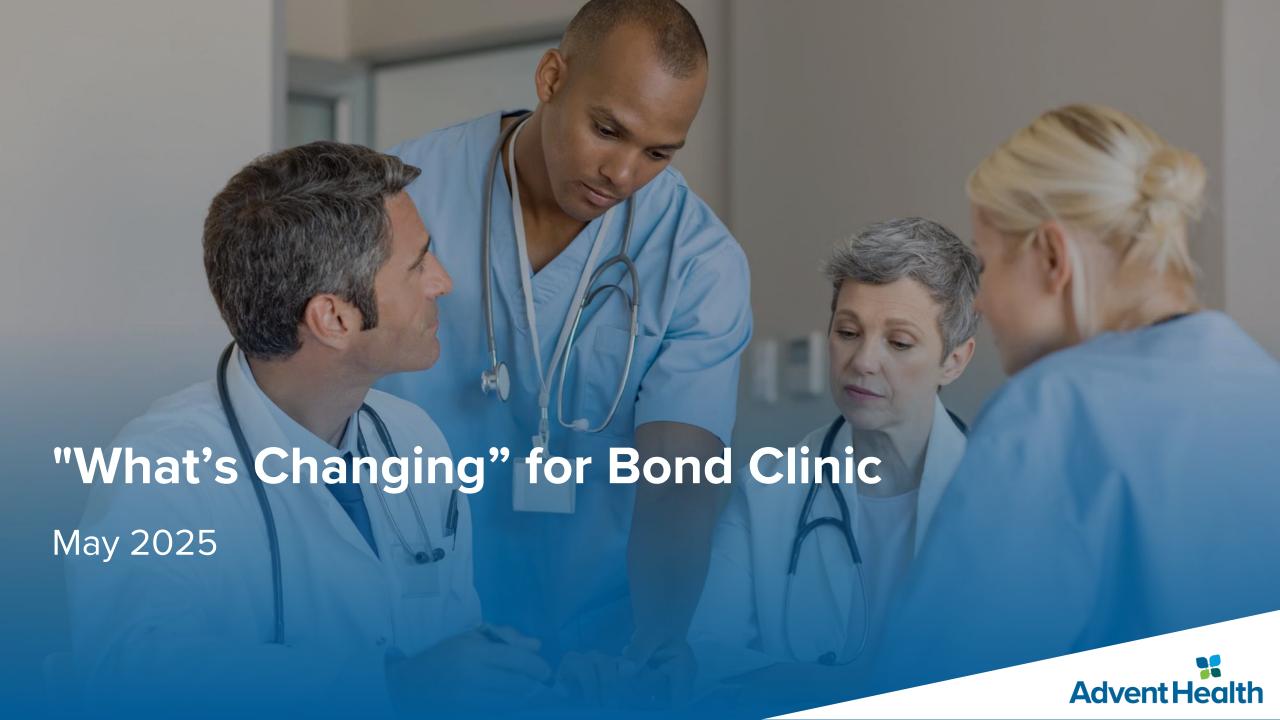
Value-based

Urgent Care

& Support

Advent Health

Services



Human Resources

Deena DeThomas

VP, Associate CPO AH WFD





Employment



Commitment to hire all employees in good standing and will not be required to apply for their job at transition



Current roles will be retained for the first 90 days, though changes may follow as we align for the future.



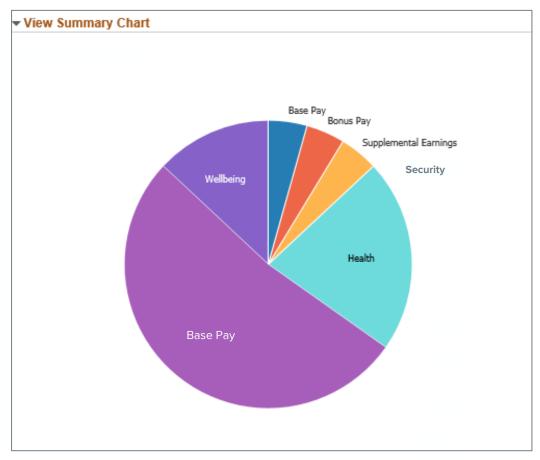
Certain employment and tax-related forms may be required for the transition





Total Rewards Approach

Base Pay Pay before bonuses and supplemental earnings **Bonus Pay** Sign-on bonus, work incentives **Supplemental** Additions to base pay, i.e. weekend or holiday differentials **Earnings** AdventHealth's and your contributions to your Health health-related benefits Retirement, life insurance, long and short-term **Security** disability coverage Paid time off and Lyra mental and emotional health Well-Being support





Benefits Eligibility Requirements

Benefits Eligible

Full-Time

36 – 40 hours / week

Part-Time

16 – 35 hours / week

PRN

< 16 hours / week, not benefits-eligible

Covered Insurance Relationships

You may add the following **dependents** to your insurance*:

- Spouse
- Child(ren) including birth, adopted, stepchildren and foster children
- Child(ren) for which you have a legal guardianship

*Documentation is required to confirm dependent eligibility.



Benefits Enrollment

Day 1 benefits offered, with 10 days to enroll

Team members are encouraged to enroll as soon as possible



Benefits Deep Dive A Closer Look

Effective July 1, 2025

We offers the following benefits:

- Traditional Plan and Health Savings Plan Health Savings Account (quarterly employer contributions for full-time team members earning < \$21/hour)
- Health Care and Dependent Care FSA
- Dental and Vision
- Voluntary options: hospital indemnity, accident, critical illness, identity theft and pet care
- Basic Life and AD&D Insurance 1x free for full-time team members
- Supplemental, Spouse, and Child Life Insurance
- Short-Term and Long-Term Disability
- Jury Duty and Bereavement pay
- Well-being benefits, mental health resources, and well-being incentive program
- Student Loan Repayment and Educational Assistance
- 4 weeks Paid Parental Leave for full-time team members





Paid Time Off (PTO)

PTO is yours to use for company holidays, vacation, illness, personal days, wellness days and more.

- PTO is accrued per pay period based upon hours worked and length of employment
- Time off grows with you the longer you remain at AdventHealth, the higher your accrual rate!

PTO Cash-Out

- Up to 80 hours at 90% pay
- 40-hour PTO balance required



Paid Time Off Schedule

Team Member

Months of Completed Service	Accrual Percentage	Number of Days, FT, 8-hour equiv	
0 – 12	9%	23.4	
12 + 1 day through 60	10%	26	
60 + 1 day through 96	11%	28.6	
96 + 1 day through 132	12%	31.2	
132 + 1 day through 180	13%	33.8	
Greater than 180	14%	36.4	

Leader (Director+)

Months of Completed Service	Accrual Percentage	Number of Days, FT, 8-hour equiv	
0 – 60	10%	26	
60 + 1 day through 96	11%	28.6	
96 + 1 day through 132	12%	31.2	
132 + 1 day through 180	13%	33.8	
Greater than 180	14%	36.4	



Retirement Plans

AHRP (Adventist Healthcare Retirement Plan)

- Day 1 benefit for retirement savings
- Automatic enrollment at 4%, pre-tax
 - o 35 days to opt-out
- Pre-tax, Roth and After-tax contributions allowed
- Company Match based upon tenure, with prior service recognized:

Years of Service	AdventHealth Match		
0 - 3.99 years of service	100% up to 4%		
4 - 9.99 years of service	100% up to 5%		
10 - 19.99 years of service	100% up to 6%		
20+ years of service	100% up to 7%		

On-site AHRP representatives can assist in plan education and with rollovers

457(b)

Additional pre-tax savings plan for participation, once contributions are maximized in AHRP



Important Payroll Dates

Last Paycheck from **Bond**

- Last Full Paycheck: 6/26/25
- Last Partial Pay Period: 6/22/2025 7/5/2025
- Partial (9-day) Paycheck Date: 7/10/25

First Paycheck from <u>AdventHealth</u>

- First Partial Pay Period: June 29 July 12
- Partial (8-day) Paycheck Date: July 18
- First Full Paycheck Date: August 1 >>>

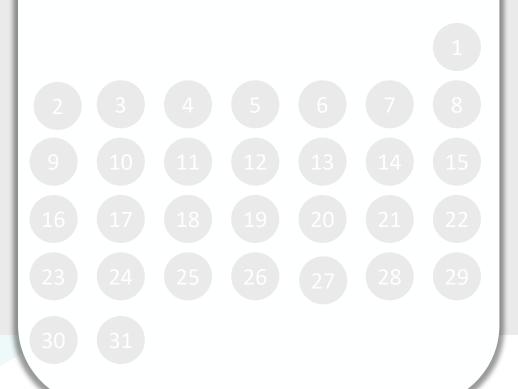






Key Changes in the First Month





HR Self-Service Tools:

- My Hub
- My Team

Time and Attendance:

- Time and attendance tracking
- Payroll-related processes

More Information to come

IT System Changes

Mike Crouch

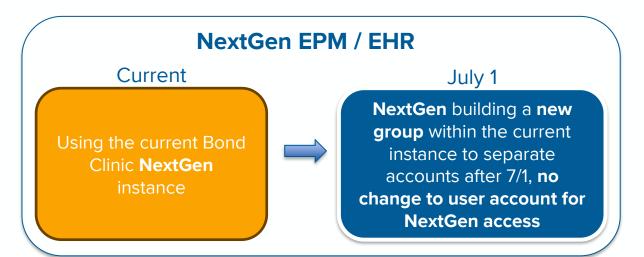
Director, IT Strategic Clinical Initiatives

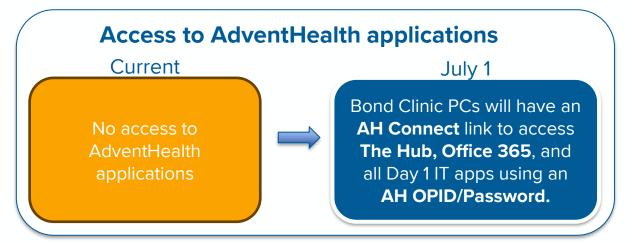


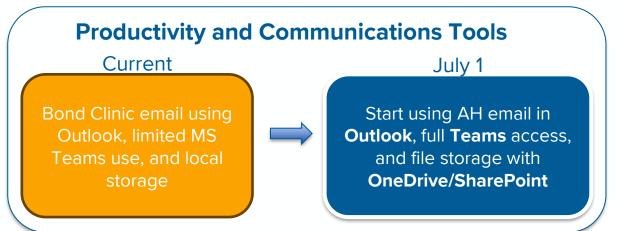
Bond Clinic IT on Day 1

What's changing on July 1, 2025

Current Current July 1 Calling internal phone extension for Bond Clinic IT support Clinic IT support Contact AIT Service Desk or use Self-Service site; tickets go to Bond Clinic IT or AIT based on the issue.









IT Transition Timeline



July 1, 2025

Day 1 go-live is **7/1/2025**

AdventHealth Connect, AIT Service Desk, HR / Benefits, Finance, Office 365, policies, learning management, and others





July '25 - March '26

Preparing for Epic go-live

IT build & testing, end user training, data conversion, and readiness activities to prepare for EMR go-live





April 1, 2026

EMR go-live is **4/1/2026**

Replace NextGen and third-party applications with the AdventHealth Epic suite of applications (clinical, revenue, imaging, lab, etc.)



April 1, 2026 and Beyond

 AH Epic go-live for all users

> EMR Go-Live 4/1/2026

Clinical Closeout

 Chart deficiencies and coding Legacy revenue collection work

AR Rundown

Data Archiving

- Data archiving & validation
- Remove access to legacy data

* Key users will retain access to NextGen & third-party apps until data archive work is complete



Transition Process

Christine Stewart

VP Regional COO, Corporate Services





Teams Working on Transition

Transition Steering Committee								
Corporate Development								
Work Groups								
AIT	BRAND/MKTG/DIGITAL	COMMUNICATIONS	COMPLIANCE	PHYSICIAN CONTRACTING	FINANCE	HUMAN RESOURCES	MANAGED CARE	
MEDICAL GROUP (Incl. PE/CIN/VBC)	FACILITIES	REAL ESTATE	REGULATORY	REVENUE CYCLE	RISK MANAGEMENT	SUPPLY CHAIN/BUS SVCS	CLINICAL QUALITY	

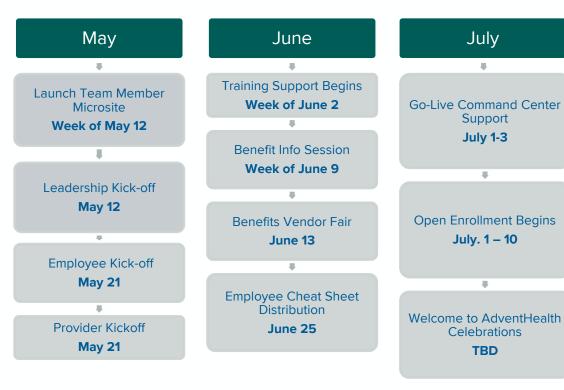


Engagement Activities Timeline

Activities to help discover, engage, activate, and celebrate Bond Clinic team members

Change Impact Identification

April Stakeholder Assessment April 29 Change Analysis Begins



Targeted Readiness Communication



Your Role in Change Management

Change is not a single event supporting the objective; but a transitional process moving an organization and its stakeholders from a current state to a future state.







Will I Have To Reapply For My Job?



Where Can I Learn
More About The
Transition?



What Is The Medical Group



How Long Do I Have To Complete Benefits Enrollment?



How Will I Get My
Username And
Password?



Extending the Healing Ministry of Christ

