## **First Time Password Resets**

A guide to resetting your AdventHealth password for the first time.

## AdventHealth Self-Service First Time Password Resets

- 1. Navigate to <a href="https://selfservice.adventhealth.com/">https://selfservice.adventhealth.com/</a> from a workstation on the AdventHealth network.
- 2. Enter your AdventHealth OPID (username) and temporary password, then click Sign In.
- 3. Click on **Change Password**.







- 4. Next you will choose your new password by populating the following fields:
  - Current/Temporary Password
  - New Password
  - Confirm Password
- 5. Please note that your new password must meet the following requirements:
  - At least 7 characters long
  - Should not contain any 3 identical consecutive characters
  - Contain at least 3 of these groups
    - Upper Case
    - Lower Case
    - Number
    - Special (@ # \$ . < + | & ! \* % \_ > ? : =)
- 6. When finished, click **Next** to complete your password reset. You will receive a confirmation window at this step and can close your browser when complete.
- 7. Should you encounter any issues setting your password for the first time, please contact the Service Desk at 1-800-873-4024.

